



SOLiD, Inc.

Privacy Policy

SOLiD, Inc. (hereinafter, “SOLiD”, “we”, “us”, and “our”) respects the privacy rights of our customers, vendors and business partners and are committed to protecting your privacy. This Privacy Policy (the “policy”) explains our data handling practices as a “Controller” with regard to your Personal Data, as well as your rights associated with your Personal Data. This Policy was last materially updated on October 1, 2019. “You” and variations (e.g., “your”) shall refer to the person accessing our website (www.solid.co.kr) for any reason, including the completion of a “contact” form or any other method of communicating with us.

A. Scope

SOLiD is a data controller for purposes of the Policy. The policy covers the information we collect about you in connection with our business, which does, or can be used to identify you as an individual (“Personal Data”). It does not apply to information that cannot reasonably identify you as an individual. For example, but without limitation, aggregated anonymous data, computer operating systems, aggregated preferences, vehicle identification numbers, etc. are not Personal Data.

Our website (www.solid.co.kr) is not directed to individuals under the age of 13, and we do not knowingly obtain Personal Data from such individuals. The policy applies to any visitor to our website.

B. Data Collections Specifics

We collect Personal Data that you may provide on our website and offline in connection with any inquiries, tradeshows or industry conferences. Information collected about your use of our website may be combined with personal or other information about you from other online or offline sources. We also will collect Personal Data across all the devices you use to access our website.

Providing your Personal Data to us may be required due to a legal obligation which could be a statutory

or contractual obligation, may be on a voluntary basis or may be necessary for us to enter into a contract with you, depending on the purposes for which we collect and use your Personal Data as set out in this Privacy Policy. However, unless otherwise stated, not providing your Personal Data will not result in legal consequence for you.

Do not provide information about others unless you are authorized to do so and have obtained consent to have all information used, disclosed, and transferred in accordance with this Privacy Policy. By submitting information about others, you represent and warrant that you are authorized to do so and that you have received authorization from the person about whom you are providing the information and for non-EU residents, that person has consented to have all information used, disclosed, and transferred in accordance with this Privacy Policy.

1. TYPES OF INFORMATION COLLECTED: The types of information collected regarding you and your interactions with us may include, but is not limited to:

Personal Data	Technological Information
<ul style="list-style-type: none"> • Your name, • Email address, • Phone number, • Residency address 	<ul style="list-style-type: none"> • IP address, • Device ID, • Browser type, • Language, • Operating system, • Mobile device identifiers, • Geo-location data; • State or country from which you accessed our website, • Specific webpages visited; • Date and the time of a visit; • Website(s) visited immediately before/after our website, • Number of links clicked within our website; • Specific links clicked within our website Functions uses on our websites; and • Data viewed or downloaded from our websites

2. METHODS AND SOURCES OF COLLECTION: We may collect your Personal Data in a variety of methods. These methods may include, but are not limited to:

- Our website (www.solid.co.kr);
- Online or offline employment applications;
- Your computer's web browser;
- Manual collection of business cards at tradeshows, industry conferences and business meetings; and
- Via calls to our company for product information, sales or customer support.

3. UTILIZATION OF COOKIES AND OTHER ELECTRONIC TOOLS: We may place, view, or use "cookies", web server logs, web beacons, pixel tags, or other electronic tools to collect statistical and other information about your use of our website and other websites. This information may include information described above in Section 2. We may use the information collected for the purposes described in this Policy, or as allowed by law; either on behalf of us or third parties; including operational changes, research, analysis, to better serve visitors to our website (such as by enabling log-in, providing access to certain sections of websites, or providing customized content), to compile aggregate and anonymous information about usage of our website, other statistics, and more. If you have deleted and disabled cookies, these uses will not be possible to the extent they are based on cookie information

4. WEB ADVERTISING: We may place or recognize unique cookies on your computer or use other electronic tools in order to help display advertisements that you see on our website. Information about your visits to, and activity on, our website is used, alone or in combination with other information, to display on your device screen advertisements that may be of particular interest to you. We may use web beacons, pixel tags, or other such technologies provided by third-party advertising companies, to help manage and optimize our online advertising and product performance. These technologies enable us to recognize user visits to our websites, and to learn which banner ads bring users to our websites. As the internet and other ecommerce channels continue to develop, we may deploy and utilize different types of technologies to collect data regarding your visit or usage.

C. Purposes for Processing

1. **OPERATIONS AND SERVICES:** We may use your Personal Data to provide you with the services or products you request from us. We may use your Personal Data to communicate with you regarding our products and services, special events, industry tradeshows and conferences, open positions, or any other information we believe would be of interest to you. We therefore process your Personal Data for these purposes to the extent necessary to contact you in the manner described. Where required, you hereby consent to us calling you on or sending text messages to your mobile telephone/device. You also consent to our use of auto-dialers and pre-recorded messages in connection with any such telephone call or text message, including calls or texts to mobile telephone numbers. We will not charge you for such calls or texts.

2. **OUR MARKETING:** We may use your Personal Data to provide you with marketing information, special offers, and promotions via various means including e-mail, in accordance with applicable law. Where we have obtained your consent to send these marketing communications to you, we therefore process your Personal Data for these purposes on the basis of your consent. However, where permitted by applicable law we may lawfully use your Personal Data to send you such marketing communications (including via email) without your consent. Where permitted by applicable law we may also process your Personal Data for these marketing purposes where necessary for our legitimate interests, which include promoting our products and services, special offers and promotions which may be of interest to you.

You can unsubscribe from receiving such messages at any time by contacting our Privacy Officer as provided below, at the details below under "Contact Us" on our website, as well as via the unsubscribe link in any e-mail messages. You can also request at any time that We do not to use your Personal Data covered by this Privacy Policy to provide you with special offers and promotions by contacting the Company's Privacy Officer as provided in Section J (Contact Us). Please note that if you exercise these choices, you will continue to receive communications concerning your account and products and services you requested, and in response to any requests for information by you. Please also note that this opt-out process may take some time to complete, consistent with applicable law.

3. **NORMAL COURSE OF BUSINESS:** We may process your Personal Data and other information if such processing is necessary: (a) to comply with the law or in response to a subpoena, court order, law enforcement request, or other legal process; (b) to protect our interests, rights, safety, or property or

those of others; (c) to enforce any terms of service on our websites; (d) to provide you and others with the services or products requested by you or your designated representative, and to perform other activities related to such services and products, including billing and collection; (e) to provide you with special offers or promotions that may be of interest to you, where permitted; (f) as part of a business transaction where you purchase, lease or otherwise acquire any products or services from us or are otherwise transferred by act of law or contract; or (g) to operate our systems properly.

4. RECRUITMENT FOR EMPLOYEES AND CONTRACTORS. We may collect and process your Personal Data and other information as an essential part of the hiring and contracting processes for individuals desiring to work with or for SOLiD. For example, if you apply for a position or an independent contractual relationship with SOLiD then your Personal Data may be used to contact you for follow up meetings or information, to judge your suitability for any open positions or relationships, and to cooperate with government authorities related to labor, hiring, immigration, discrimination and other rules and regulations.

D. Disclosures to Third Parties:

1. THIRD-PARTY PROVIDERS: For the purposes described in this Privacy Policy, we may share your Personal Data and other information with our service providers and business partners ("Third-Party Provider"), such as health and benefits companies. We may share with other third parties aggregate or anonymized information about our website users, such as your use of this website or other websites, and the services provided on this website or other websites. You may instruct us at any time not to share your Personal Data covered by this Privacy Policy with such Third-Party Providers by contacting us in the manner set forth below. Please note that (i) this opt-out process may take some time to complete, consistent with applicable law; and (ii) even after such opt-out process is completed, your Personal Data and other information will continue to be shared with designated service providers.

2. SOCIAL MEDIA: If you participate in certain public features of our website, apps, or social media websites/apps, please note that any information you or others voluntarily disclose through use of such features, becomes available to the public and/or other users whom you have designated. If you choose to provide access credentials to designated individuals, please be aware that any information you provide to us may be visible to such individuals. We are not responsible for the information that you or others choose to disclose publicly and neither our nor others' use of such information is subject to this Privacy

Policy.

3. **LINKS TO THIRD PARTIES:** We may provide links to third-party websites or our website may be linked to from third-party websites. Since we do not control third-party sites, and we are not responsible for any information you may provide while on such websites, we encourage you to read the privacy policies on those websites before providing applicable third-parties with your information.

4. **GENERAL COURSE OF BUSINESS:** We may also disclose your Personal Data and other information to unaffiliated third parties if we believe in good faith that such disclosure is necessary: (a) to comply with the law or in response to a subpoena, court order, law enforcement request, or other legal process; (b) to protect the interests, rights, safety, or property of Us or others; (c) to enforce any terms of service on our website; (d) to provide you and others with the services or products requested by you or your designated representative, and to perform other activities related to such services and products, including billing and collection; (e) to provide you with special offers or promotions from us that may be of interest to you; (f) as part of a business transaction where our products or services are bought, sold, or otherwise transferred by act of law or contract; or (g) to operate our systems properly.

E. Cookies and Online Advertising

Many browsers are set to accept cookies by default. You may be able to set your browser to disable cookies, or alert you when cookies are being sent. Many mobile devices allow you to disable the ability for geo-location information to be collected from your mobile device. The “help” function on most browsers and mobile devices contains instructions on how to set your browser to notify you before accepting cookies, disable cookies, or disable the collection of geo-location data.

You need to set each browser, on each device you use to view websites. If you disable cookies or refuse to accept a request to place a cookie, it is possible that some parts of our website will not function properly, and the advertising you receive when you visit our websites or may not be tailored to your interests. We may not respond to a web browser’s “do not track” signal, or other mechanism that indicates a request to disable online tracking of individuals who use or visit our website.

You may "opt out" of advertising cookies and thereby limit the tracking of your online activity and the targeted advertising you receive. If you wish to do so, please click [here](#) or contact the Company's Privacy Officer as provided in Section J (Contact Us) below.

F. Security

We use reasonable administrative, technical, personnel, and physical measures (a) to safeguard Personal Data against loss, theft, unauthorized use, disclosure, or modification; and (b) to ensure the integrity of your Personal Data. To help us protect your privacy, you should maintain the secrecy of any logon IDs and passwords, or other identifiers or credentials you may have set up or were provided with in connection with your participation in or use of our products, services, or websites.

As you may be aware, there is no completely secure method of transmitting or storing data. Although their physical characteristics are different, postal mail, telephone calls, text messages, faxes and transmissions over the Internet or wireless networks all present possibilities of loss, misrouting, interception and misuse of the data that is transmitted. If you have reason to believe that any account with us is no longer secure, you must immediately contact the Company's Privacy Officer as provided in Section J (Contact Us) below.

We try to strike a balance between the security of your Personal Data and your convenience. As a result, we may sometimes use a method of communication that is less secure than a less convenient alternative. For example, we may send you an e-mail or a text message in unencrypted form (i.e. instantly readable). This means that our message, if misrouted or intercepted, could be read more easily than encrypted messages. Such messages may contain Personal Data. Please do not include confidential information in any e-mail or text you send to us or on any posting you make to a public area of a third-party social network page, especially since any such posting immediately becomes public. For a more secure way to communicate with us over the Internet, please click on the "Contact Us" link on our website.

G. Data Retention and Integrity

We retain personal data for as long as necessary for the purposes for which it was collected, or unless

otherwise allowed by law. Information is stored and accessed in our HQ local server location.

H. Access, Correction and Portability

1. **ACCESS, REVIEW AND UPDATE.** To access, review, or update your Personal Data covered by this Privacy Policy, please contact us at the details set out in the “Contact Us” section below. While we will make reasonable efforts to accommodate your request, we also reserve the right to impose certain restrictions and requirements on such access requests, if allowed or required by applicable laws. If you are a member of one of our membership or rewards programs, you may update your member profile by logging into your applicable member profile.

2. **EUROPEAN UNION RESIDENTS.** Residents of the European Union (“EU”) have the right to: (a) request rectification of your Personal Data; (b) object to the processing of your Personal Data for direct marketing purposes; (c) object to the processing of your Personal Data (including profiling) where such processing is necessary for our legitimate interests; (d) request erasure of your Personal Data; (e) request restriction of your Personal Data; (f) exercise your right to data portability; and (g) object to automated decision making (including profiling). In addition, where we process the Personal Data of EU residents on the basis of their consent as mentioned in this Privacy Policy, they can withdraw that consent at any time. You can make a request to us to exercise any of these rights by contacting the Company’s Privacy Officer in Section J (Contact Us) below.

3. **RIGHT TO BE FORGOTTEN:** We may retain your Personal Data as is necessary to fulfill the purposes for which the Personal Data was collected. We may also retain this Personal Data as required by law or contract, in order to fulfill our legal obligations and protect our legal rights. However, once the purpose for the collection is no longer valid, and there is no legal reason for us to retain your Personal Data, you may request us to delete your Personal Data. You may make this request by contacting the Company’s Privacy Officer in Section J (Contact Us) below. If we are unable to delete your Personal Data due to one of the reasons described in this Policy, we will provide you with the reason we are unable to fulfill your request.

I. Complaints

Please contact as provided below if you have any questions, need access to your Personal Data, or otherwise need assistance. Should you have a concerns or complaints about the handling of your Personal Data being in violation of this Privacy Policy, you may contact us directly via the methods described below in in Section J (Contact Us) below. We will work to respond and resolve your complaints in an expeditious manner.

J. Contact Us

For any reason described above, please call, email or mail our Privacy Officer at:

SOLiD, Inc.

ATTN: Privacy Officer

ADDRESS: Privacy Officer

SOLiD, Inc.

220 Pangkyoyeok-ro, Bundang-gu, Seongnam-si, Keoyngggi-do, 13493, Korea

DIRECT: +82 31 627 6020

EMAIL: privacyofficer@solid.co.kr

K. Changes

We reserve the right to change this Privacy Policy at any time for any reason by posting revisions on this website. Such changes will be effective upon posting but will not apply retroactively. Whenever we make a material change, we will note the date of such update in the introductory paragraph above and post a note on our applicable website.